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PROBLEM STATEMENT

We know that when life hits us with stressful, overwhelming or traumatic experiences, we are more likely to bounce back – be resilient – when we have healthy ways to cope and a supportive environment. A safe, affordable place to call home can foster resilience and support overall well-being. But too often, tight margins and heavy regulation in the affordable housing industry place the focus on compliance and risk management instead.

Trauma can influence a wide range of outcomes within the housing delivery system, including:



For Residents and Staff

Trauma impacts our bodies, brains and behavior, disrupting individual housing outcomes and well-being more generally. It can also take a lasting toll on staff, who have their own encounters with first and second hand trauma in their work and personal lives.



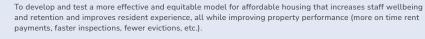
Trauma impedes our success as an organization. When residents are unable to comply with complex housing rules and policies, our business suffers. When staff are overwhelmed or exhausted, our mission suffers.



For the Affordable Housing Delivery System

When we overlook the impact of trauma on people and communities, we miss opportunities to improve resident, property, and community outcomes – and run the risk of perpetuating harm.

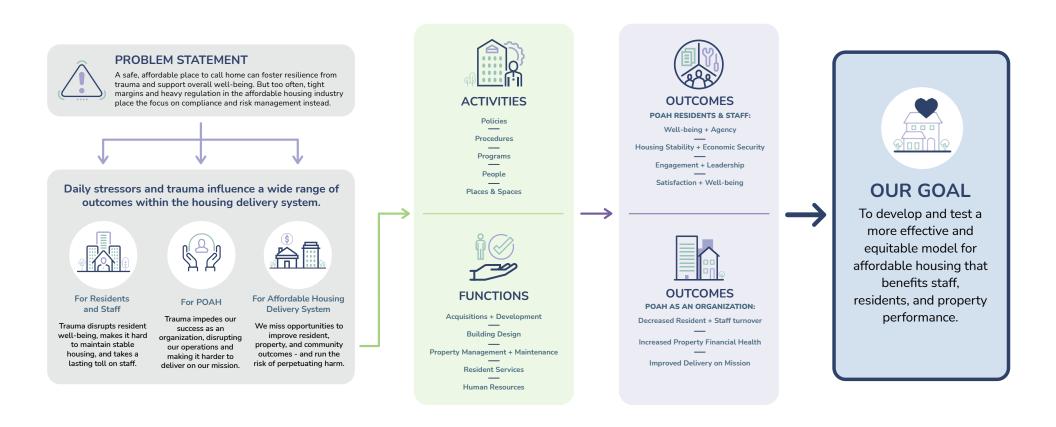






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CONTACT: Julianna Stuart, Vice President | Community Impact, jstuart@poah.org